

DIMAS ABIDZAR FADLY

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PROFILE

A highly motivated Application Support Engineer with a strong foundation in web architecture and operational stability. As a dedicated problem solver, I am committed to continuously learning best practices and delivering highly reliable applications.

EXPERIENCE

PT. Kreasi Media Asia

July 2024 - Present

L2 OPERATIONS (CONTRACT)

- Operation Monitoring: Monitor logs and system behavior using Datadog and internal tools to ensure stable operational flows.
- Issue Investigation: Isolate edge-cases in user complaints, trace root causes, and reproduce bugs to provide clear contexts for developers.
- Bug Triage: Filter out non-technical issues, categorize incidents by severity, and route them to appropriate engineering units.
- Service Reporting: Document common issues to improve Standard Operating Procedures and knowledge base.

PT. Sumber Alfaria Trijaya, Tbk

November 2025 - May 2026

BUILDING AND MAINTENANCE DIGITAL STORE (INTERNSHIP)

Participated in a comprehensive frontend development internship, actively contributing to the enterprise application "SPARTA Building", a national scale platform utilized for documenting and managing every phase of the construction process for new Alfamart stores. During the internship, I was deeply involved in both maintaining the legacy system and engineering its modern architecture:

- Core System Development: Developed and maintained the application using Vanilla JavaScript, focusing on efficient DOM manipulation and lightweight runtime performance.
- Modernization & Migration: Migrated the platform to a modern stack using Next.js and TypeScript, establishing a modular component architecture and ensuring strict type safety for better long-term scalability.
- API Integration: Integrated RESTful APIs across both legacy and modern platforms, managing efficient payload handling, real-time data exchange, and dynamic content rendering.
- Performance & Code Quality: Consistently applied clean code principles and optimized frontend rendering to meet specific business requirements, minimizing technical debt throughout the migration process.

PT. Indocyber Global Teknologi

September 2025 - October 2025

MICROSOFT SQL SERVER (WORK TRAINING)

Completed a work training program focused on web development and database management. Currently strengthening skills in Microsoft SQL Server (SSMS) for database design, data querying, and performance optimization. During the training, I was involved in the following activities:

- Learned practical skills in database management using Microsoft SQL Server (SSMS).
- Designed and optimized relational databases to support real-world applications.
- Practiced backend-database integration using SQL queries and stored procedures.
- Focused on data handling, query performance, and reporting for work-related scenarios.

PT. Kinema Systrans

February 2024 - June 2024

WEB DEVELOPMENT & UI/UX DESIGN (INDEPENDENT STUDY)

Participated in the national Studi Independen program, an intensive study focused on end-to-end product design and frontend web development. During the activity, I was involved in the following activities:

- Handled product research for freelance and mental health service website concepts.
- Designed wireframes and high-fidelity interfaces in Figma.
- Created clickable prototypes to validate user flows before implementation.
- Developed frontend pages based on the validated design direction.

E D U C A T I O N

Amikom Yogyakarta University

2021 - 2025

Bachelor of Information System

GPA 3.68

S K I L L S

Hard Skills

- Microsoft SQL Server (SSMS)
- JavaScript
- Typescript
- React & Next.js
- Node.js & RESTful API
- Prisma ORM & PostgreSQL
- Supabase
- Tailwind CSS
- Docker & Linux
- Vercel & Render

Soft Skills

- Effective Communication
- Problem Solving
- Time Management
- Adaptability & Fast Learner
- Attention to Detail
- Team Collaboration
- Multitasking Ability